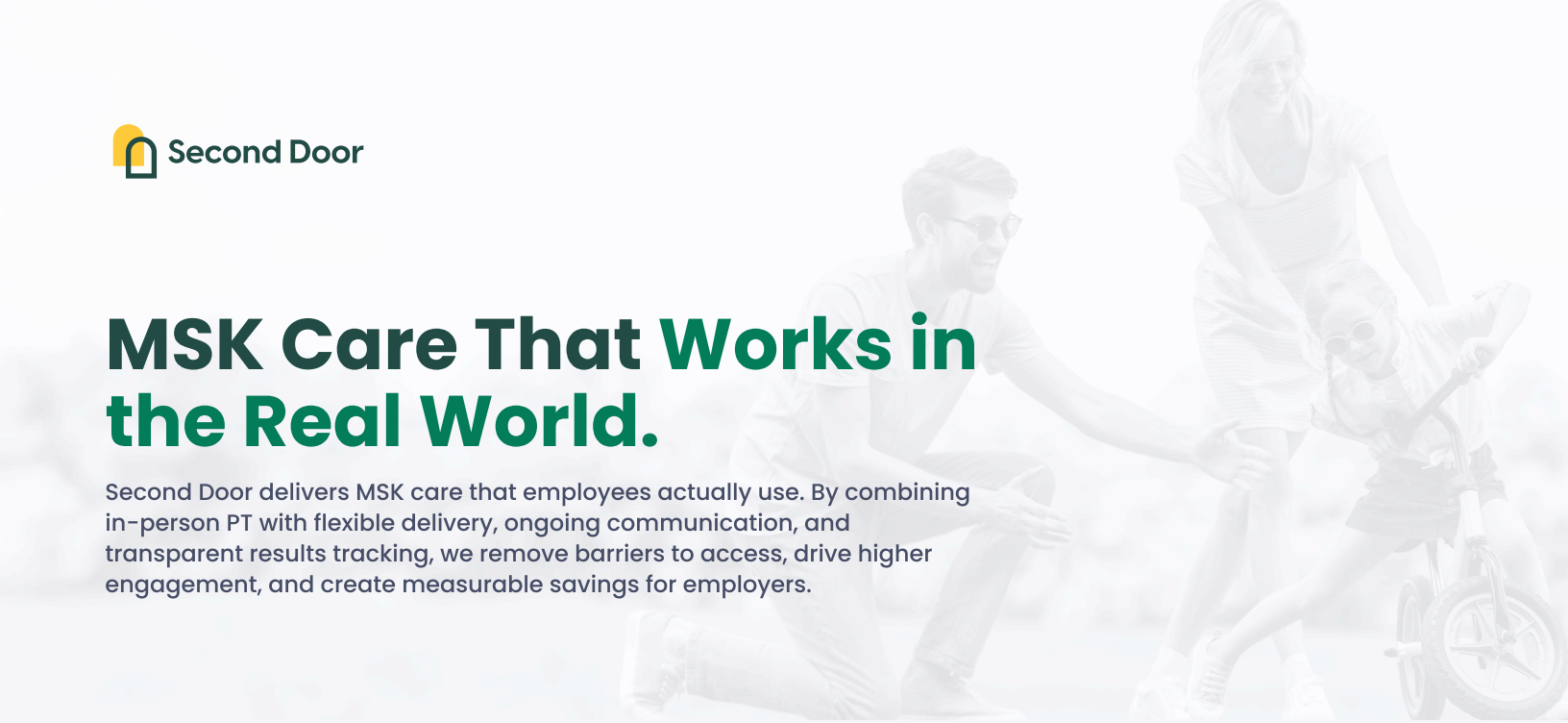
Second Door

MSK Care That Works in the Real World.



Second Door delivers MSK care that employees actually use. By combining in-person PT with flexible delivery, ongoing communication, and transparent results tracking, we remove barriers to access, drive higher engagement, and create measurable savings for employers.

Employees trust care they can see and feel—not just an app. We anchor our solution in local PT access, layer in digital convenience, and support it with ongoing education and measurement, ensuring higher engagement and lower spend than virtual-only alternatives.

Remove Financial Barriers

Employees can access care with no copay, no coinsurance, and no deductible—no out-of-pocket cost at all. By reducing financial impact, more people seek care earlier and get back to health faster.

Invest in Education & Engagement

Employees stay engaged year-round through email, text, direct mail, and on-site events like health fairs and lunch & learns—all at $0 PEPM. Peer-to-peer sharing further normalizes early MSK care.

Streamline Access to Care

Nearby clinics, a dedicated phone line, and 24/7 scheduling make care simple. Employees get priority appointments within 24–48 hours, often matched to their home or workplace.

Offer Flexible Care Delivery

In-person care is the foundation, with telehealth available when preferred or required. Hybrid options ensure plans meet employee needs and remain compliant.

Monitor, Measure, and Adapt

We track historical claims, real-time utilization, outcomes, and satisfaction. Transparent reporting helps employers identify trends and drive continuous improvement.

Get a Free MSK Claim Analysis

We'll review your data and show you exactly where you can save—no strings attached. See how much you could reduce spend and improve care access with Second Door.

seconddoor.app/brokers