Second Door

A Care Experience Designed for Results

When you partner with a provider using Second Door Health, employees get faster access to high-quality musculoskeletal (MSK) care. Instead of facing long wait times, unnecessary imaging, or costly interventions, they're guided directly to trusted physical therapy providers—leading to quicker recovery, lower costs, and better outcomes.

The Second Door Employer Journey

Employer signs agreement with local practice

Employer receives outcome and cost savings reporting

The Second Door Employee Journey

Employee gets materials welcoming them to their benefit

Employee or their family member gets injured

Employee follows the designated link or QR code

From HRIS portal, email, postcard, poster, etc.

Employee enters the digital front door triage, schedule, and care options

Employee receives care in-clinic

Employee receives care virtually

Zero Out-of-Pocket Cost to Employee for Care

Functional outcomes, NPS, and other program performance data collected

Employee receives automated follow up and reactivations as needed

Employee or family member is injured or needs follow up